

# Felquir Lenard Jacob

Dallas, TX

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## OBJECTIVE

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Dedicated IT professional with a Bachelor of Arts in Information Technology and a strong academic record, seeking a challenging role to leverage technical expertise in cloud computing, software engineering, and security. Proficient in multiple programming languages, cloud platforms, and security practices. Committed to driving innovation and operational excellence in a dynamic organization.

## EDUCATION

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**University of North Texas at Dallas**

**Dallas, Texas**

*Bachelor of Arts in Information Technology*

May 2023

- **GPA:** 3.8 / 4.0
- **Honors:**
  - Magna Cum Laude, Honor Roll 2021 – 2023
  - Dean's List 2021– 2023, Dallas Promise Scholar
  - Phi Theta Kappa Scholar
  - National Honor Society Scholar
- **Relevant Coursework:**
  - Data Structures
  - Database Administration
  - Software Engineering

## Certifications & Training

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**Microsoft Azure Fundamentals AZ-900, July 2023**

**AWS Cloud Practitioner (In Progress)**

**Certified Information Systems Security Professional (CISSP) or Certified Ethical Hacker (CEH) (Acquiring soon)**

**Certified Kubernetes Security Specialist (CKS) (In Progress)**

## WORK & LEADERSHIP EXPERIENCE

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**IDView**      **Dallas, Texas**

*Product Support Engineer*      April 2022– Present

- **Security Monitoring & Analysis:** Utilized various tools to monitor and analyze security alerts, closely aligning with security best practices.
- **Infrastructure Management:** Worked on security policies across infrastructure, including hands-on experience with Kubernetes clusters.
- **Incident Response:** Acted proactively to security incidents, providing recommendations for remediation.
- **Compliance Awareness:** Maintained awareness of regulatory environments, ensuring alignment with security standards and regulations.

## **IDView      Dallas, Texas**

*Tech Support Internship*      January 2022– April 2022

- **Computer Networking:** Grasped the essentials of computer networking, understanding the interplay between different devices and ensuring seamless connectivity.
- **Database Management with MySQL:** Delved into the basics of MySQL, acquiring a foundational understanding of database operations and queries.
- **Tech Support:** Acted as a frontline responder to technical issues, assisting users and ensuring their challenges were promptly addressed, thereby enhancing user satisfaction.
- **Product Operations:** Gained hands-on experience in overseeing the entire lifecycle of a product, from conception to delivery.
- **Product Assembly:** Acquired practical knowledge in putting together various product components, ensuring their functionality and durability.
- **Computer Hardware:** Familiarized with the intricacies of computer hardware, learning the role and function of various components and how they contribute to the overall system performance.

## **ArtSpeaks Studio      Dallas, Texas**

*IT Specialist*      February 2021 – January 2023

- **Class Device Management:** Efficiently handled recording and live-streaming devices for over 20 classes each month, ensuring seamless class experiences without technical hitches.
- **Digital Asset Organization:** Systematically managed an average of 50+ media files weekly. This involved meticulously collecting data from camera media, transcoding video and audio files, and ensuring their secure backup within the digital asset management system.
- **Team Collaboration:** Worked closely with the director on 50+ projects, ensuring that the editing process always aligned with the intended artistic vision, thus delivering a cohesive final product that met or exceeded expectations.

## **AIS Alumni Information System      UNT at Dallas**

*Lead Software Engineer*      September 2022 – May 2023

- **Development Framework:** Crafted a robust desktop application utilizing JavaFX for a sleek user interface and MySQL for efficient database management.
- **Core Features:** The system empowers users to: Record detailed alumni information with ease; Generate insightful reports highlighting alumni employment status, their respective companies, and job titles.
- **Innovative Enhancements:** Continually refined and expanded the system's capabilities by: Implementing automated outreach features for alumni engagement; and integrating seamless data import functionality from Google surveys.
- **System Impact:** I firmly believe in the system's potential to offer immense value, especially for academic professionals. I've ensured comprehensive documentation and consistent updates, positioning it as an invaluable tool for professors to tap into alumni insights.

## **LANGUAGES, CERTIFICATIONS & SKILLS**

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**Languages:** Fluent in English and Tagalog

### **Technical Skills:**

- **Languages:** English, Tagalog
- **Cloud Platforms:** Azure, AWS
- **Programming Languages:** Java, Python, JavaScript, C#, C++ (ability to read and analyze)
- **Product Security:** Threat modeling, vulnerability analysis

- **Regulated Industry Experience: Understanding of compliance and industry standards**
- **Web Development: HTML, CSS**
- **Database Management: MySQL**
- **Operating Systems: Linux, Windows, MacOS, Android**
- **Version Control & Scripting: Git, PowerShell, Command Line, Bash**
- **Containerization & Orchestration: Docker, Kubernetes**